



Manatee County
Emergency
Management

**Disaster Recovery
Resource Guide**

The mission of Manatee County Emergency Management is to reduce the loss of life and property and to protect our residents and visitors from all hazards by leading the county in a comprehensive and risk-based emergency management program of mitigation, preparedness, response, and recovery.

The following media accounts may provide additional useful information before, during, and after a disaster.

Facebook

<https://www.facebook.com/ManateeCountyPublicSafetyDepartment>
<https://www.facebook.com/manateegov>

Instagram

[@MCGPublicSafety](#)
[@manateegov](#)

Twitter

[@MCGPublicSafety](#)
[@ManateeGov](#)

Local Television

BAY NEWS 9	WFTS – Channel 28
WFLA – Channel 8	WWSB – Channel 40
WTSP – Channel 10	WBSV – Channel 62
WTVT – Channel 13	

Local Radio

WFLA 970 AM	WWPR 1490 AM
WJIS 88.1 FM	WUSF 89.7 FM

Disaster Recovery Resource Guide

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Communication

Cellphone Carriers

Get updates on networks and special disaster-related services. Some cellphone carriers may waive certain charges for a specific period following a major disaster. They may also provide mobile stations with Wi-Fi, charging stations, and chargers at select locations. Contact the carrier directly for details.

AT & T	800-331-0500
T-Mobile	800-937-8997
Verizon	800-837-4966

Internet Service Providers & Wi-Fi Hotspots

Some carriers may allow internet and Wi-Fi customers to access hotspots available nationwide to help them stay connected during outages or service interruptions by downloading their app. There may also offer an option with an app download to change your data option and turn your phone into a personal mobile hotspot if Wi-Fi is not available. Check with your carrier for more details.

Comcast / Xfinity

Customer Support	800-934-6489
Map of Public Xfinity Hotspots	www.xfinity.com/wifi
Identify Service Outage	www.xfinity.com/support/status

Frontier Communications

Technical Support	800-921-8106
Website	www.frontier.com

Spectrum | Charter Communications

Customer Support	833-949-0036
Outage Info	www.spectrum.net/support/tv/troubleshooting-your-spectrum-services-after-outage
Map of Wi-Fi Hotspots	https://spectrum.com/internet/wifi-access-points

TTY

(Telecommunications Relay Service)

711

TDD Messages

(Telecommunication Devices for the Deaf)

TDD Manatee

941-742-5802

Disaster Assistance

American Red Cross SWFL

Fire or Other Disaster

800-733-2767

Military Emergency

877-272-7337

www.redcross.org/local/florida/central-florida/about-us/locations/southwest-florida.html

American Red Cross responds to emergencies and disasters across the region such as home fires, floods, weather-related emergencies, and more. They provide shelter, food, clothing, and emotional support at no cost to those in need.

Catholic Charities (Diocese of Venice)

941-488-5581

www.catholiccharitiesdov.org

Catholic Charities provides service to people in need, advocates for justice in social structures, and works to organize other people of goodwill to do the same. Locations in Arcadia, North Port, Palmetto, Sarasota, and Venice, in addition to other towns and counties in SWFL.

DisasterAssistance.gov

800-621-3362

www.disasterassistance.gov

A federal agency assisting those in need of individual and household assistance.

Florida Department of Children and Families 850-300-4673
www.myflfamilies.com/family-resource-support-center

Family Resource Support Centers

Local centers will be opened across the impact area as a central location for access to community resources and support due to a recent disaster. Florida Department of Children and Families staff will be on-site, including Hope Navigators, behavioral health partners specializing in disaster recovery response, and public benefit eligibility specialists to help individuals and families needing assistance. Call to speak to a Hope Navigator. Serves Sarasota & Manatee counties.

Florida Division of Emergency Management 850-815-4000
www.FloridaDisaster.org

State Assistance Info Line 800-342-3557
(only activated during disasters)

The State Assistance Information Line (SAIL) is a toll-free hotline activated at the time of an emergency to provide an additional resource for those in Florida to receive accurate and up-to-date information regarding an emergency or disaster situation impacting the State of Florida.

The Salvation Army 941-748-5110
salvationarmybradenton.org

The Salvation Army meets basic human needs by providing food, shelter, and financial assistance to those in need.

Electric

To report and check on power outages and restoration.

FPL (Florida Power & Light) 800-468-8243
www.fpl.com/my-account/web-outage.html#wors/mainTab/phoneTab

Peace River Electric Coop 800-282-3824
www.preco.coop

Emergency Management

Emergency Assistance

Call 911

Non-emergency local

Call 311

information in Sarasota and Manatee Counties

Manatee County Emergency Management

941-749-3500

www.mymanatee.org/emergency

Register for emergency updates such as evacuation notices, boil water advisories, weather warnings, and hazardous traffic or road conditions. You can opt to receive notifications by phone call, text, or email.

www.mymanatee.org/alertmanatee

FEMA

FEMA - (Florida- Region 4)

800-621-3362

www.fema.gov

FEMA (Federal Emergency Management Agency) helps communities prepare for and recover from disasters. This federal agency is part of the U.S. Dept. of Homeland Security and provides disaster assistance, maps, emergency management & grants.

Application Checklist

- Pen & Paper
- Social Security Number
- Insurance Info (all) - home, auto, flood, etc.
- Damage Info incl. type of disaster, type of dwelling, or vehicle
- Income Info
- Contact Info- where the damage occurred & where you can be reached.

IMPORTANT

FEMA applications may take up to 48 hours to appear in online accounts. Your 9-digit Registration ID confirms that FEMA received your application.

FEMA Mobile App

www.fema.gov/about/news-multimedia/mobile-products

The FEMA App allows you to receive real-time weather alerts, send notifications to loved ones, locate emergency shelters in your area, and more. You can download the FEMA App on Google Play and the Apple App Store. You can also download the app via text messaging. On an Android device, text ANDROID to 43362 (4FEMA); On an Apple Device, text APPLE to 43362 (4FEMA).

FOOD

Meals on Wheels Plus of Manatee

941-747-4655

www.mealsonwheelsplus.org

Emergency Food Finders & Distribution Sites

Manatee County Food Pantries and Soup Kitchens

www.mealsonwheelsplus.org/food-bank-of-manatee/food-pantries

Hurricane Food Distribution

www.mealsonwheelsplus.org/food-bank-of-manatee/hurricane-relief

The Salvation Army

941-748-5110

www.salvationarmybradenton.org

www.facebook.com/SalvationArmyManatee

SNAP: FL Dept. of Children and Families

Suncoast Region

941-316-8100

www.myflfamilies.com/services/public-assistance

Visit the website for an update on disaster SNAP food assistance to recipients who suffered food losses related to a disaster. Serves both Sarasota & Manatee.

Fraud or Scams

Florida Office of Attorney General

866-966-7226

www.myfloridalegal.com

Call to report fraud, price gouging, and scams. The Attorney General's No Scam app can also be downloaded for free on Apple and Android devices through the app store by searching No Scam.

Fuel and Vehicle Charging Stations

Alternative Fuel Data Centers

www.afdc.energy.gov/stations

Locate vehicle fuel & charging stations in the US & Canada

GasBuddy

[Manatee](#)

www.gasbuddy.com/gasprices/florida/manatee/954

The GasBuddy Fuel Availability tracker helps you find gas stations with vehicle fuel and charging stations. Information can be tracked online or by downloading the gasbuddy.com app.

Gas: Natural Gas

TECO Peoples Gas

877-832-6747

www.peoplesgas.com

If you smell or suspect a natural gas leak, first move to safety, then call 911, followed by a call to TECO.

Insurance

National Flood Insurance Program (NFIP)

www.fema.gov/flood-insurance

www.floodsmart.gov

The National Flood Insurance Program (NFIP) is managed by the Federal Emergency Management Agency (FEMA) and is delivered to the public by a network of more than 50 insurance companies and the NFIP Direct.

Florida Medicaid

866-762-2237

www.flmedicaidmanagedcare.com

Florida Medicaid is the state and Federal partnership that provides health coverage for selected categories of people in Florida with low incomes. Its purpose is to improve the health of people who might otherwise go without medical care for themselves and their children.

Medicare

<https://secure.ssa.gov/iClaim/dib>

Manatee- Bradenton

(800) 772-1213

5540 State Rd. 64 East

Bradenton, Florida 34208

Medicare is health insurance for people 65 or older. You may be eligible to get Medicare earlier if you have a disability, End-Stage Renal Disease (ESRD), or ALS (also called Lou Gehrig's disease).

Private Medical Insurance

Check with your health plan for service assistance and verify benefits during and for a brief period immediately after a major disaster.

Aetna:

800-872-3862

Cigna:

800-997-1654

Florida Blue:

800-352-2583

Humana:

800-477-6931

Tricare (east):

800-444-5445

Tricare (west):

844-866-9378

United Healthcare:

844-711-0168

Property & Casualty Insurance

Citizen Property Insurance Corporation

Report A Claim 24/7

866-411-2742

www.citizensfla.com

Citizens is a not-for-profit, tax-exempt, government entity who provides property insurance to eligible Florida property owners unable to find insurance coverage in the private market.

Property Insurance Fraud Reporting

Florida Department of Financial Services (FLDFS)

800-378-0445

www.myfloridacfo.com/fraudfreeflorida

To report suspected fraud and scams, file a report online or call FLDFS.

Law Enforcement and First Responders

Fire Departments

Emergency

Call 911

Bradenton Fire Department

941-932-9600

Cedar Hammock Fire Rescue

941-751-7090

East Manatee Fire Rescue

941-751-5611

Longboat Key Fire Rescue

941-316-1944

North River Fire District

941-721-6700

Parrish Fire District

941-721-2093

Southern Manatee Fire & Rescue

941-751-7675

West Manatee Fire Rescue

941-761-1555

Florida Highway Patrol (FHP) Troop F

Local

941-751-8350

Statewide

850-617-2000

Police Departments

Emergency

Call 911

Bradenton Police Department

941-932-9300

Bradenton Beach Police Department

941-778-6311

Holmes Beach Police Department

941-708-5804

Longboat Key Police Department 941-316-1977
Palmetto Police Department 941-721-2000

Sheriff's Office

Emergency Call 911
Manatee County Sheriff's Office 941-747-3011

Medical Care and Supplies

MCR Health

Appointments 941-776-4000

<https://mcr.health>

MCR has multiple clinic locations in Manatee and Sarasota counties providing primary and specialty care to adults and children. Call for an appointment at an open location near you.

Veterans Administration Clinic

Bradenton VA Clinic 941-721-0649
5520 State Rd. 64, #101
Bradenton, Florida 34208

Florida Department of Health

Manatee County Department of Health 941-748-0747
410 6th Avenue East
Bradenton, Florida 34208
manatee.floridahealth.gov

Hospitals

Emergency	Call 911
HCA Florida Blake Hospital 2020 59th Street West Bradenton, Florida 34209	941-792-6611
Lakewood Ranch Medical Center 8330 Lakewood Ranch Boulevard Bradenton, Florida 34202	941-782-2100
Manatee Memorial Hospital 206 2nd Street East Bradenton, Florida 34208	941-746-5111

Mental Health

Disaster Distress Helpline	800-985-5990
Florida Veterans Support Line	844-693-5838
Suicide and Crisis Lifeline	Call 988

Pets and Animals

Report a lost or found pet, report bite cases, neglect, or request assistance.

Manatee County Animal Welfare mymanatee.org/pets	941-742-5933
Humane Society of Manatee County www.humanemanatee.org	941-747-8808
Lost Pet Services, Inc www.lostfoundpets941.com	941-900-8303
Nate's Honor Animal Rescue www.nateshonoranimalrescue.org	941-747-4900

Roads and Traffic

Florida 511

www.FL511.com

Florida Department of Transportation provides real-time updates on traffic conditions, road or bridge closures, evacuation info, congestion, crashes, and more.

Florida 511 Mobile App

www.fl511.com/app

Florida Department of Transportation

www.dot.state.fl.us

Sandbags

Sandbag Distribution Locations

www.mymanatee.org/sandbags

School Closures and Openings

For information on school early dismissal, closings, and openings before, during, and after disasters.

School District of Manatee County

www.manateeschools.net

Shelters

IMPORTANT: Shelter openings vary with each emergency and will differ based on the size and intensity of each specific disaster. Do NOT go to the shelter until local officials announce that the shelter is open. For more information, stay tuned to local media and Manatee County's website for a listing of specific shelters open for an event.

Shelters Open

www.floridadisaster.org/shelter-status

View by county shelters that remain temporarily open or available following a disaster.

Manatee County Shelters

www.mymanatee.org/shelters

Braden River Middle
6215 River Club Blvd
Bradenton, Florida 34202
Pet Friendly

Buffalo Creek Middle
7320 69th St East
Palmetto, Florida 34211

Daughtrey Elementary
515 63rd Ave East
Bradenton, Florida 34203

Freedom Elementary
9515 State Rd 64 East
Bradenton, Florida 34212

Gullett Elementary
12125 44th Ave East
Bradenton, Florida 34211

Haile Middle
9501 State Rd 64 East
Bradenton, Florida 34212

Harvey Elementary
8610 115th Ave East
Parrish, Florida 34219

Johnson-Wakeland School of IB
2121 26th Ave East
Bradenton, Florida 34208

Kinnan Elementary
3415 Tallevast Rd
Sarasota, Florida 34243

Lee Middle
4000 53rd Ave West
Bradenton, Florida 34210

Manatee High
902 33rd Street Ct West
Bradenton, Florida 34205

McNeal Elementary
6325 Lorraine Rd
Bradenton, Florida 34202

Miller Elementary
601 43rd St West
Bradenton, Florida 34209
Pet Friendly

Mona Jain Middle
12205 44th Ave East
Bradenton, Florida 34211

Oneco Elementary
5214 22nd Street Ct East
Bradenton, Florida 34203

Rodgers Garden
515 13th Ave West
Bradenton, Florida 34205

Sugg Middle
5602 38th Ave West
Bradenton, Florida 34209

Williams Elementary
3404 Fort Hamer Rd
Parrish, Florida 34219

Witt Elementary
200 Rye Rd
Bradenton, Florida 34212

Mills Elementary
7200 69th St East
Palmetto, Florida 34221
Pet Friendly

Myakka City Elementary
3720 Manatee Ave
Myakka City, Florida 34251

Prine Elementary
3801 Southern Pkwy
Bradenton, Florida 34205

Seabreeze Elementary
3601 71st St West
Bradenton, Florida 34209

Tillman Elementary
1415 29th St East
Palmetto, Florida 34221

Willis Elementary
14705 The Masters Ave
Bradenton, Florida 34202

Manatee County Special Needs Registry

941-749-3500 x 1667

www.mymanatee.org/needs

The Special Needs Registry is designed to assist residents of Manatee County who will require transportation or sheltering assistance when the citizen is notified to evacuate their residence because of a storm.

Trash & Waste Materials

Manatee County 941-792-8811
www.mymanatee.org/garbage

City of Anna Maria 941-753-7591
www.cityofannamaria.com/departments/utilities/index.php

City of Bradenton 941-708-6340
<https://cityofbradenton.com/solidwaste>

City of Bradenton Beach 941-355-9600.
<https://cityofbradentonbeach.com/168/Sanitation>

City of Holmes Beach
www.holmesbeachfl.org/departments/waste_pro_trash_collection/index.php

Longboat Key 941-753-7591
www.longboatkey.org/town-government/departments/public-works/garbage-recycling-and-yard-waste

City of Palmetto 941-723-4580
<https://www.palmettofl.org/84/Solid-Waste>

Information on the location, hours of operation, or pick-up schedule for residential and commercial garbage and recycling, solid waste collection, and landfills following a disaster.

Tree & Storm Debris Removal

Manatee County Utilities

www.mymanatee.org/stormdebris

941-792-8811

Weather Updates

Manatee County

www.mymanatee.org/weather

Florida Environmental Hazard and Hurricane Response Hub

www.facebook.com/FLHurricaneHub

NOAA National Weather Service Hurricane Center

www.nhc.noaa.gov

NOAA Weather Radio

FIPS code 012115

FREQ 162.40 MHZ